House and Contents Claim Form

Help us to help you by:

- Completing all relevant questions in full as this can avoid the need for further enquiry and possible delay in settling your claim
- Enclosing evidence of the amount(s) you are claiming

- Signing and dating page 4 of this form

Insurance fraud is a crime – please ensure all information is correct



0800 367 467 PO Box 134. Otaki

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1. Policyholder	(s) details					
Policy number		Claim number				
		(If known)				
Full name	(Mr, Mrs, Miss, Ms)					
Postal address			Date of birth	/	/	
Telephone numbers	Home	Business	Mobile			
Email	Home	Business	1			
Occupation		Employer				
2. Details of Cla	im					
Date of loss or incident	/ /	Time of loss or incident			an	n/pm
Location of where loss or incident occurred						-
incident occurred						
Please state full details of w	hat happened					
					YES	NO
If "yes" please give name, add	dress and telephone numbe	r of person causing the loss				
If a burglary:						
(i) Please state means	of entry					
(ii) Was damage cause	d by gaining entry?				YES	NO
If (yes), what dama	ge was caused.					

3. Police details (if burglary, theft, loss or malicious damage)

Has the loss been reported to the police?	YES	NO
If "yes", please attach the Police Acknowledgement Form and complete the details below		
Date reported / / Which police station		
Police File Number		
Was a list of missing items given to the police?	YES	NO
(Please note we may request a copy of this from the police)		
4. Further Information		
s there insurance with any other Company relating to the loss? If "yes", please give details	YES	NO
are you the sole owner of the property? If "no", please give details,eg; under joint ownership, mortgage, or hire purchase	YES	NO
Do you occupy the premises as the owner or tenant? Owner Tenant Were the premises occupied at the time of loss?	YES	NO
Have you made any other Insurance claims over the last five years or have you or any member of your family ever had an insurance claim declined? If "yes", please give details below	YES	NO
Have you or any member of your family living with you, ever been charged or convicted of any criminal offence other than driving offences? If "yes", please give details below	YES	NO
Have you ever had an insurance policy declined, or had special terms imposed? If "yes", please give details below	YES	NO

5. Details of items being claimed for

Take care - inflating your claim or adding extra items could see your total claim denied

Schedule A - Items lost or damaged beyond repair

Full description including make and model	Date purchase or received	From who		If second har age when purchased	P	Price paid	rep	sent cos placeme article	
								f	
ote: In the case of property lorith the claim form the receipt						h claim	ıs, pleas	se forwa	ard
	t, credit card slip	or other docume	nt issued to you	at the time of purc	hase.			YES	
ith the claim form the receipt	t, credit card slip	or other docume	nt issued to you	at the time of purc	hase.				
ith the claim form the receipt	t, credit card slip o	or other docume	nt issued to you	at the time of purc	hase.				
ith the claim form the receipt opies of relevant receipts, cre	edit card slips or o out repairable nake and Da	or other docume	ent issued to you documents are a	at the time of purc	hase.				NC
chedule B – Items damaged b	edit card slips or o out repairable nake and Da	te purchased	ent issued to you documents are a	at the time of purcettached. If "no", pl	hase.	e why		YES	NC
chedule B – Items damaged b	edit card slips or o out repairable nake and Da	te purchased	ent issued to you documents are a	at the time of purcettached. If "no", pl	hase.	e why		YES	NC
chedule B – Items damaged b	edit card slips or o out repairable nake and Da	te purchased	ent issued to you documents are a	at the time of purcettached. If "no", pl	hase.	e why		YES	NC

If your claim is accepted and there are payment(s) to you, we can pay this amount direct into your bank account by direct credit. If you would like us to make this direct credit, please complete the details below. You will be advised if a payment has been made following acceptance of your claim.

Do you wish to use this facility?	YES NO	Name of account	
Bank	Branch	Account Number Suffix	

I/We authorise payment to be made into this bank account. (Please attach a deposit slip)

7. Declaration/Privacy Act 1993/Insurance Claims Register

I/We

- (a) Agree to give any further information that may be required;
- (b) Understand you require this personal information, which will be retained by you at 48 Shortland Street, Auckland before you can evaluate my/our claim;
- (c) Authorise the disclosure of this personal information regarding this claim to other parties;
- (d) Authorise the obtaining by you from any other party personal information about me/us that is in your view relevant to this claim;
- (e) Authorise the obtaining by you from Insurance Claims Register Limited (ICR Ltd), which holds details of claims made by me/us under policies with other insurers, personal information about me/us that is in your view relevant to this claim;
- (f) Authorise you to place the details of this claim on the database of ICR Ltd, PO Box 474, Wellington, where it will be retained and be available to other insurance companies to inspect;
- (g) Understand that I am/we are entitled to have certain rights of access to and correction of the personal information held by you and ICR Ltd.

The collection of this information is required under the terms of your policy. Failure to provide it may result in your claim being declined.

Date / /

Signature of the Policyholder(s) (If the policy is in joint names, both signatures are required)

Please attach proof of ownership, ie. Receipts, credit card slips or other supporting documents here.